



Chum Creek Horse Rides 3 Day / 2 Night 90 Mile Beach Ride Camp Out FAQ

1. What do I need to bring?

Sleeping bag, torch, swimmers and towel/s, closed toed shoes and long pants for riding, special dietary food if you require, and BYO alcohol. Where we go is far away from shops and/or bottle shops, so once on site there is little chance to buy extra things.

This list is also downloadable as a PDF on our website www.chumcreek.net.au.

For nighttime back at camp, we highly recommend a torch/ headtorch and comfy clothes (tracksuits are perfect as they can double as pyjamas!). And maybe even a musical instrument for around the camp fire!

2. What kind of saddlery do we use?

We ride in stock saddles for comfort and security. Each saddle has been individually fitted to the horse to ensure their comfort and wellbeing, and hence swapping saddles is not an option.

3. Can I come and book to go on my own?

Of course you can and many do. Coming on your own just means more opportunity to meet new friends! Many riders join us on their own and don't regret it. Our staff and the other riders are welcoming and friendly, and there is plenty of action on the ride to keep you entertained!

4. How long will it take to get there from Melbourne?

Woodside Beach is approximately a 3 hour one way trip from Melbourne.

5. I don't have a car; how can I get there?

Trains leave several times a day from Flinders St. Station in Melbourne travelling to Sale. We are able to arrange a pickup from Sale station at 7.30am the morning of the ride, to our site at Woodside Beach, at a cost of \$100.00 per person return. Due to the distance from Melbourne, if you are taking public transport from Melbourne, you will need to arrive the night earlier.

6. If you are coming a day earlier some recommendations on where to stay?

There are many places to get a night's rest at either end of your trip. For those with a car the Woodside Beach caravan park at Woodside Beach has camping spots or cabins. And in Sale there is The Criterion Sale, or The Matador.

7. I'm worried about booking direct, should I book through a travel agency?

Booking direct will always ensure you get the best price and help ensure better direct communications. Travel agencies have their place when booking overseas travel, but in Australia you are protected by consumer law. Chum Creek Horse Rides have been conducting Horse Trail Rides for over 30 years and our Horse Trail Guides have collectively taken out well over 10,000 guests on Horse Trail Rides. Chum Creek Horse Rides have clear cancellation and rescheduling policies. If you need any help at any time just pick up the phone and call, we are happy to chat!

8. What are the cancellation and rescheduling policies for this 3 Day / 2 Night 90 Mile Beach Ride Camp Out?

Horse Trail Riding and camping are outdoor activities and as such go out 'INDEPENDENT OF WEATHER'.

It is up to the discretion of the Senior Trail Riding Guide to cancel a ride.

If Chum Creek Horse Rides & Huts cancel a ride, options will be provided such as; Full Refund or a Credit/Choice of alternative times/days.

Chum Creek Horse Rides & Huts only take small groups on our horse trail rides, and as such, we knock back customers for many rides.

Cancellations made more than two weeks prior to the booking date will incur a \$60 cancellation fee per booking, cancellations within two weeks of the booking date will not be refunded.

Rescheduling a booking more than two weeks prior to the booking date will incur a \$60 rescheduling fee per booking, it is not possible to reschedule within two weeks of the booking date.

Should you be unable to attend the booking due to Covid related reasons we encourage rescheduling.

LATE or 'NO-SHOW' CUSTOMER: If a customer is late or is a 'no show', then a refund or a reschedule will not be provided.

9. I'm a beginner rider, can I still come?

Chum Creek Horse Rides offer this 3 Day / 2 Night 90 Mile Beach Ride Camp Out for both 'Beginner' riders and 'Intermediate to Advanced' Riders. However, our 3 Day / 2 Night 90 Mile Beach Ride Camp Outs for only 'Intermediate to Advanced' riders are scheduled separately to our 'Beginner' Riders.

We schedule our rides this way so that everyone gets a fair go. If you are a 'Beginner' Rider, or have beginner riders in your group, please book on one of our '3 Day / 2 Night 90 Mile Beach Ride Camp Outs for 'Beginners', that way you are not slowing down all the other riders.

Our 3 Day / 2 Night 90 Mile Beach Ride Camp Outs for only 'Intermediate to Advanced' riders have a quicker pace with more frequent and longer periods of cantering, and you will be expected to be able to completely control your horse and keep up with the group.

10. Am I a beginner, intermediate or advanced rider?

Beginner Rider: May never have ridden a horse or ridden horses up to 20 times. May know some basics but not yet be competent and consistent in them.

Intermediate Rider: Comfortable at a walk, trot and canter. Knows all the basics including how to properly control a horse, hold reins, rise to the trot and seat to a canter, etc. May have ridden a lot in the past but have had a break, or may be taking lessons for several months learning.

Advanced Rider: Rides several times a week, comfortable riding all paces and all types of horses.

If you are unsure of your level, please call and have a chat to one of our friendly staff who will be able to advise.

11. I want to come but am not a rider, can I still come?

Chum Creek Horse Rides welcome both riders and non-riders on these 3 Day / 2 Night 90 Mile Beach Ride Camp Outs. As a non-rider, you will be transported, via our backup vehicle to each meal spot and the main camp. The country we visit is sincerely beautiful, so you will be able to enjoy the time without the sore butt! The pricing is the same for both riders and non-riders.

12. Can I take my kids of this 3 Day / 2 Night 90 Mile Beach Ride Camp Out?

Chum Creek Horse Rides welcome children on certain 3 Day / 2 Night 90 Mile Beach Ride Camp Outs. Many of our 3 Day / 2 Night 90 Mile Beach Ride Camp Outs, are adults only, as many of our guests come on this ride to get away from kids! However we regularly schedule our 3 Day / 2 Night 90 Mile Beach Ride Camp Outs for kids to come. If your children want to come and ride, they need to be at least 14 years old, as the days can be long in the saddle. Please call us direct on 0407 326 276 to discuss specifics.

13. I have special dietary requirements, is that catered for?

On these 3 Day / 2 Night 90 Mile Beach Ride Camp Outs, Chum Creek Horse Rides offer traditional Australian camp meals many of which are cooked over camp fires. Due to this and the fact that we well away from shops we do not cater for special dietary requirements. However, that does not exclude those that have special dietary requirements from being able to join us! If you have special dietary requirements feel free to bring your own special dietary foods and we will endeavour to prepare your food with the camp cooking equipment we have at hand.